

Ground Support Instructions to DEMOB Pool NERV Rentals at Incident

Releasing NERV / Enterprise Vehicles/Trucks at Incident:

To have Enterprise Vehicles/Trucks picked up at incidents (There will be a fee for this service):

Release with a 213 to DEMOB then through Ordering to notify Expanded.

Have Expanded email NERV with:

Sm.fs.nerv@udsa.gov; EnterpriseSupport-USFS@ehi.com

(The 213 should include all the information below)

Resource Order (E) Number

License plate or **unit numbers** (best).

Location of where they need to be picked up.

Date and time they are available for pick up.

Best contact information.

If you choose to return on you own to an Enterprise location here are the fees from the Agreement. Please note anything from the HD truck division, ¾ tons, boxed trucks and stake sides, must have approval in advance from that Enterprise location.

Item	Type	Description	Note
020	Drop Fee or One Way Fee	Up to \$1/mile for the distance between originating and return locations	Enterprise Rent-A-Car Locations
		\$250 fee plus up to \$1/mile for the distance between originating and return locations	Enterprise Truck Rental Locations (Must be requested & approved by Enterprise in advance of vehicle return)